

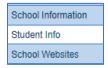
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Steps to Access Quarterly Incentive Details *DHPA Only (5th-12th)*

Parents/Students can complete the following steps to access the eligibility status and details on ParentVUE/StudentVUE.

Note: The quarterly incentive information is **only available when using the browser version of ParentVUE/StudentVUE** and will not be available accessing the mobile app.

- 1. Login to the **browser version** of ParentVUE/StudentVUE => <u>portal.dhschools.org</u>
- 2. Once logged in, access the "Student Info" option on the left navigator.



- 3. Scroll down to access the "Other Data" section and identify the following:
 - a. Eligibility status (Eligible, Ineligible or Under Review) for the current quarter.
 - b. If applicable, details identifying why a student is "Ineligible" for the current quarter (failing, behavior, etc.). Eligible students will not display any information for the current quarter in this section.

